IMPORTANT SAFETY RULES

Read, understand, and follow all instructions carefully before installing and using this product.

POOL DRAIN PUMP

Model DP30110

Don’t forget to try these other fine Intex products: pools, pool accessories, inflatable pools and in-home toys, airbeds and boats available at fine retailers or visit our website. Due to a policy of continuous product improvement, Intex reserves the right to change specifications and appearance, which may result in updates to the instruction manual without notice.

IMPORTANT!

DO NOT RETURN PRODUCT TO STORE

To purchase parts and accessories or to obtain non-technical assistance, visit www.intexcorp.com

For technical assistance and missing parts call us toll-free (for U.S. and Canadian Residents):

1-800-234-6839

Monday through Friday, 8:30am to 5:00pm Pacific Time
TABLE OF CONTENTS

Warnings................................................................................ 3
Parts Reference.......................................................................... 4
Setup Instructions...................................................................... 4
Troubleshooting Guide............................................................ 5
Long Term Storage..................................................................... 5
Limited Warranty....................................................................... 6

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and the receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.
IMPORTANT SAFETY RULES
Read, Understand and Follow All Instructions Carefully Before Installing and Using this Product.

⚠️ WARNING

- To reduce the risk of injury, do not permit children to use this product. Always supervise children and those with disabilities.
- Children must stay away from this product and electrical cord(s).
- Assembly and disassembly by adults only.
- Risk of electric shock. Connect this product only to a grounding type receptacle protected by a ground-fault circuit interrupter (GFCI). Contact a qualified electrician if you cannot verify that the receptacle is protected by a GFCI. Use a qualified electrician to install the GFCI, which has a maximum rate of 30mA.
- Risk of electric shock – This pump is supplied with a grounding conductor and grounding-type attachment plug. To reduce the risk of electric shock, be certain that it is connected only to a properly grounded, grounding-type receptacle.
- Always unplug this product from the electrical outlet before removing, cleaning, servicing or making any adjustment to the product.
- Do not bury the electrical cord. Locate the cord where it will not be damaged by lawn mowers, hedge trimmers and other equipment.
- To reduce the risk of electric shock, the supply cord cannot be replaced. If the cord is damaged, the appliance should be replaced immediately.
- To reduce the risk of electric shock, do not use extension cords, timers, plug adaptors or converter plugs to connect unit to electric supply; provide a properly located outlet.
- Do not attempt to plug in or unplug this product while standing in water or when your hands are wet.
- Do not use an appliance leakage current interrupter (ALCI) in place of a GFCI since the ALCI will not protect people.
- Do not operate this product when the pool is occupied.
- This product is intended to be used only for the purposes described in the manual!

FAILURE TO FOLLOW THESE WARNINGS MAY RESULT IN PROPERTY DAMAGE, ELECTRIC SHOCK, ENTANGLEMENT OR OTHER SERIOUS INJURY OR DEATH.

⚠️ CAUTION

This pump has been evaluated for use with water only.

These product warnings, instructions and safety rules provided with the product represent some common risks of water recreation devices and do not cover all instances of risk and danger. Please use common sense and good judgement when enjoying any water activity.
PARTS REFERENCE

Before assembling your product, please take a few minutes to check the contents and become familiar with all the parts.

<table>
<thead>
<tr>
<th>REF. NO.</th>
<th>DESCRIPTION</th>
<th>QTY.</th>
<th>SPARE PARTS NO.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>POOL DRAIN PUMP</td>
<td>1</td>
<td>12665</td>
</tr>
<tr>
<td>2</td>
<td>HOSE SEAL</td>
<td>1</td>
<td>10134</td>
</tr>
<tr>
<td>3</td>
<td>HOSE CLAMP</td>
<td>1</td>
<td>11489</td>
</tr>
<tr>
<td>4</td>
<td>HOSE (1-1/4” X 16.4ft)</td>
<td>1</td>
<td>12656</td>
</tr>
<tr>
<td>5</td>
<td>GARDEN HOSE ADAPTOR</td>
<td>1</td>
<td>12667</td>
</tr>
</tbody>
</table>

NOTE: Drawings for illustration purpose only. Actual product may vary. Not to scale.

When ordering parts, be sure to quote the model number and part numbers. No tools are required for the assembly.

SETUP INSTRUCTIONS

NOTE: Maximum pool water depth not to exceed 48 in (1.22 m). To protect the pump motor from running dry, disconnect the power cord from the electrical outlet once the water has been drained out or when the remaining water is below the drainage pump base.
# TROUBLESHOOTING GUIDE

<table>
<thead>
<tr>
<th>TROUBLE</th>
<th>CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>PUMP MOTOR FAILS TO START</td>
<td>• The drainage pump is not plugged in.</td>
<td>• Make sure the unit is plugged in.</td>
</tr>
<tr>
<td></td>
<td>• The GFCI power outlet socket is tripped.</td>
<td>• Reset the GFCI power outlet socket. If problem persist, contact a qualified electrician to check the outlet socket.</td>
</tr>
<tr>
<td></td>
<td>• The main household circuit breaker is tripped.</td>
<td>• Reset the main circuit breaker. If problem persist, contact a qualified electrician to find out and fix the electrical fault.</td>
</tr>
<tr>
<td></td>
<td>• Pump motor too hot and overload protection is activated.</td>
<td>• Do not dry run the pump; let the motor cool down for 30 minutes.</td>
</tr>
<tr>
<td>DOES NOT PUMP WATER OR THE WATER FLOW IS</td>
<td>• Air trapped in the pump and hose.</td>
<td>• Purge all the air out of the pump and hose.</td>
</tr>
<tr>
<td>VERY SLOW</td>
<td>• Debris clogged underneath drainage pump base.</td>
<td>• Clear all the debris underneath the pump base.</td>
</tr>
<tr>
<td></td>
<td>• Pool water too dirty with large debris.</td>
<td>• Remove large debris and particles from the pool floor and surface first using a skimmer or leaf net, and then drain the pool water.</td>
</tr>
<tr>
<td></td>
<td>• Pump not sitting upright on the bottom of the pool floor.</td>
<td>• Keep the pump upright at all times.</td>
</tr>
<tr>
<td></td>
<td>• Water level below the drainage pump base.</td>
<td>• Disconnect the power cord from the electrical outlet once the pool water level is below the pump base.</td>
</tr>
</tbody>
</table>

## LONG TERM STORAGE

1. Disconnect the power cord from the electrical outlet.
2. Clean and air dry all the accessories and parts thoroughly.
3. Store the unit and accessories in a dry place. The storage’s temperature should be controlled, between 32 °F (0 °C) and 104 °F (40 °C) storage location.
4. The original packaging can be used for storage.
LIMITED WARRANTY

Your POOL DRAIN PUMP has been manufactured using the highest quality materials and
workmanship. All Intex products have been inspected and found free of defects prior to
leaving the factory. This Limited Warranty applies only to the POOL DRAIN PUMP and
accessories listed below.

The provisions of this Limited Warranty apply only to the original purchaser and is not
transferable. This Limited Warranty is valid for the period noted below from the date of the
initial retail purchase. Keep your original sales receipt with this manual, as proof of purchase
will be required and must accompany warranty claims or the Limited Warranty is invalid.

POOL DRAIN PUMP Warranty – 1 Year
Hoses & Fittings Warranty – 180 days

If a manufacturing defect is found within the periods noted above, please contact the
appropriate Intex Service Center listed in the separate “Authorized Service Centers” sheet.
The Service Center will determine the validity of the claim. If the Service Center directs you to
return the product, please carefully package the product and send with shipping and
insurance prepaid to the Service Center. Upon receipt of the returned product, the Intex
Service Center will inspect the item and determine the validity of the claim. If the provisions of
this warranty cover the item, the item will be repaired or replaced at no charge.

Any and all disputes regarding the provisions of this Limited Warranty shall be brought
before an informal dispute settlement board and unless and until the provisions of these
paragraphs are carried forth, no civil action may be instituted. The methods and procedures
of this settlement board shall be subject to the rules and regulations set forth by the Federal
Trade Commission (F.T.C.). IMPLIED WARRANTIES ARE LIMITED TO THE TERMS OF
THIS WARRANTY AND IN NO EVENT SHALL INTEX, THEIR AUTHORIZED AGENTS OR
EMPLOYEES BE LIABLE TO THE BUYER OR ANY OTHER PARTY FOR DIRECT OR
CONSEQUENTIAL DAMAGES OR LIABILITIES. Some states, or jurisdictions do not allow
the exclusion or limitation of incidental or consequential damages, so the above limitation or
exclusion may not apply to you.

This Limited Warranty does not apply if the products are subject to negligence, abnormal use
or operation, accident, improper operation, improper voltage or current contrary to operating
instructions, or to damage by circumstances beyond Intex’s control, including but not limited
to, ordinary wear and tear and damage caused by exposure to fire, flood, freezing, rain, or
other external environmental forces. This Limited Warranty applies only to those parts and
components sold by Intex. The Limited Warranty does not cover unauthorized alterations,
repairs or disassembly by anyone other than Intex Service Center personnel.

DO NOT GO BACK TO THE PLACE OF PURCHASE FOR RETURN OR REPLACEMENT.
IF YOU ARE MISSING PARTS OR NEED ASSISTANCE, PLEASE CALL US TOLL-FREE
(FOR U.S. AND CANADIAN RESIDENTS): 1-800-234-6839 OR VISIT OUR WEBSITE:
WWW.INTEXSTORE.COM.

Proof of Purchase must accompany all returns or the warranty claim will be invalid.